



## INTERNET CAFÉ USAGE SURVEY

Please check the answer that you wish to make for each question (✓).

1 Do you know what the Internet is?

- A No, I don't know ☐
- B Yes, I have heard of it or seen it, but never used it ☐
- C Yes, I have used it. ☐

2 What is the highest level of education you have attained?

- A Elementary school ( $\leq 10$  years school) ☐
- B Junior High School ( $\pm$ Age 16) ☐
- C High School ( $\pm$ Age 18) ☐
- D Undergraduate degree (Bachelors) ☐
- E Postgraduate degree (e.g. Masters, Doctorate) ☐

3 What is your gender?

- A Male ☐
- B Female ☐

4 What age are you?

- A Less than 16 years old ☐
- B 16-20 years old ☐
- C 21-25 years old ☐
- D 26-30 years old ☐
- E 31-35 years old ☐
- F 36-40 years old ☐
- G More than 40 years old ☐

5 Languages....

5a What is your mother tongue?

- A Achenese ☐
- B Bahasa ☐
- C English ☐
- D Other ☐

5b What other languages can you read FLUENTLY?

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6 What is your nationality / ethnic origin ?

- A Indonesian / Aceh ☐
- B Indonesian / Sumatra (not Aceh) ☐
- C Indonesian / Java ☐
- D Indonesian / Sulawesi ☐
- E Indonesian/ Kalimantan ☐
- F Indonesian / other ☐
- G Other Asian (Not Indonesian) ☐
- H Australasian ☐
- I European ☐

- |   |                |                          |
|---|----------------|--------------------------|
| J | African        | <input type="checkbox"/> |
| K | North American | <input type="checkbox"/> |
| L | South American | <input type="checkbox"/> |

## 7 Your PC computer and Internet experience...

### 7a How long have you been using PC computers?

- |   |                                 |                          |
|---|---------------------------------|--------------------------|
| A | I have no experience using a PC | <input type="checkbox"/> |
| B | Less than one year              | <input type="checkbox"/> |
| C | 1-3 years                       | <input type="checkbox"/> |
| D | More than 3 years               | <input type="checkbox"/> |

### 7b How long have you been using the Internet?

- |   |   |                          |
|---|---|--------------------------|
| A | I have no experience using the Internet | <input type="checkbox"/> |
| B | Less than one year                      | <input type="checkbox"/> |
| C | 1-3 years                               | <input type="checkbox"/> |
| D | More than 3 years                       | <input type="checkbox"/> |

## 8 Do you currently have access to a computer for your personal use (other than at an internet café ?)

- |   |                                       |                          |
|---|---------------------------------------|--------------------------|
| A | No                                    | <input type="checkbox"/> |
| B | Yes, at school / college / university | <input type="checkbox"/> |
| C | Yes, at work                          | <input type="checkbox"/> |
| D | Yes, at home                          | <input type="checkbox"/> |
| E | Yes, at another place                 | <input type="checkbox"/> |
| F | Yes, at more than one place           | <input type="checkbox"/> |

## 9 Is internet access available from the other computers to which you have access? (do not include other internet cafés)

- |   |   |                          |
|---|---|--------------------------|
| A | Not applicable: I do not have access to other computers                   | <input type="checkbox"/> |
| B | No: other computer(s) to which I have access do not have Internet access. | <input type="checkbox"/> |
| C | Yes, dial-up only   | <input type="checkbox"/> |
| D | Yes, broadband, but it is quite slow                                      | <input type="checkbox"/> |
| E | Yes, fast broadband   | <input type="checkbox"/> |

## 10 How much do you use the Internet for the following purposes? Please check frequency for each purpose.

N= never

O= occasionally

F= frequently

- |   | N                        | O                        | F                        |
|---|--------------------------|--------------------------|--------------------------|
| A <b>Business / work use:</b> contributing to your income; business communications, supporting transactions. Include personal or family administration. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| B <b>Educational use:</b> contributing directly to your formal education  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| C <b>Casual research:</b> seeking information which is not directly linked to you business / work or formal education.                                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| D <b>General communications:</b> staying in touch with family and friends   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| E <b>Entertainment:</b> Gaming, downloading games, music, video, etc.   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

11 What activities do you use the internet café for? Please check the frequency for each use.

N = never

O = occasionally

F = frequently

	N	O	F
A Email	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B Chat (Instant Messaging)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C Research	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D Online dating / Pen Pal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E Local news / weather	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
F International News	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
G Sport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
H Education / Training	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I Purchasing goods online	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
J Online music /video / radio / TV	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
K Online games	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
L Health / medical information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
M Job / Career search	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
N Travel information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
O Online banking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
P Other: _____(please specify)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

12 How long does it take you to get to your favorite internet café from ...  
(in minutes)

A Your place of work	min
B Your home	min

13 On average, how many times per week do you use an internet café ?

A Less than one time per week	<input type="checkbox"/>
B Once a week per week	<input type="checkbox"/>
C 2 times per week	<input type="checkbox"/>
D 3 times per week	<input type="checkbox"/>
E 4 times per week	<input type="checkbox"/>
F 5 or more times per week	<input type="checkbox"/>
G Never	<input type="checkbox"/>

14 On average, how many hours do you spend online at an internet café each week? (If you share sessions with friends, please divide the average hours spent by the average number of people sharing each session.) For example, if your spend 6 hours sharing between three of you, YOUR average usage is 2 hours per week.

A Less than one hour per week	<input type="checkbox"/>
B 1-3 hours per week	<input type="checkbox"/>
C 4-6 hours per week	<input type="checkbox"/>
D 7-10 hours per week	<input type="checkbox"/>
E 11-20 hours per week	<input type="checkbox"/>
F More than 20 hours per week	<input type="checkbox"/>

15 What is your occupation?

A No paid work currently	<input type="checkbox"/>
B Student	<input type="checkbox"/>

- C Employed by Acehnese / Indonesian business / NGO ☐
  - D Employed by foreign business / NGO ☐
  - E Employed by government / public sector ☐
  - F Self employed ☐
  - G Run own business and employ others ☐
- If you run your own business, what kind of business?
- 

**16 How do you think your FAMILY income compares to other families?**

- A Much higher than average ☐
- B Higher than average ☐
- C About average ☐
- D Lower than average ☐
- E Much lower than average ☐

**17 Do you personally own a mobile phone?**

- A Yes ☐
- B No ☐

**18 What factors influence your choice of which Internet Café you use?**

Scores:

1= unimportant

2= neutral (neither important or unimportant)

3= important

4= very important

	1	2	3	4
A Convenience of location (low travel time)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B Waiting time (time before you can get on a computer)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C Connection costs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D Cleanliness of premises	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E Range of software available	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
F Speed of connection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
G Quality / Age of computer equipment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
H Opening hours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I Reliability of connection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
J Competence of café staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
K Friendliness of café staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
L Nice decoration / color scheme	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
M Lighting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
N Air conditioning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
O Range of additional services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**19 What other services could be added or improved?**